

Apple Pie Sale order guide



For anyone who wants to buy apple pies. No account needed. Page: laingsburgbandboosters.org/apple-pie-sale, or scan the QR code on a band student's pie poster.

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What this page is for

Order apple pies from the band boosters and pay online. Every pie supports the Laingsburg band program. You don't need an account, and you don't need to know a band student.

The prices are at the top of the page: one price for one pie, and a lower price for every pair. The pickup details are just below them.

After you order, you get a pickup code, like PIE-4K7Q, and a QR code. Show either one when you pick up your pies.

Good to know: Came from a student's poster? Their name is already filled in, and a box at the top of the form says which student your order supports.

Order your pies

- 1 Under **How many pies?**, use the + and - buttons or type a number. The total updates as you go.
- 2 Under **How will the pies be picked up?**, choose **I'll pick up my pies**, or **A band student or their family will pick them up for me** (only if you've arranged it with them).
- 3 Under **Your details**, type your **First name**, **Last name**, **Email** and **Phone**. All four are needed so the boosters can reach you about your order.
- 4 **Band student to credit (optional)**: know a band student? Type their first and last name so they get credit. Leave it empty if you don't.
- 5 Click **Continue to payment**. The button shows your total.
- 6 The secure checkout window opens. Finish paying there.
- 7 You'll see **Thank you!** (with your first name) and the number of pies and the total, marked paid.
- 8 Under **Your pickup code** you'll see your code and its QR code, plus the pickup details. Take a screenshot.
- 9 Click **Place another order** if you need to order more.

Your pickup code

- Show the code or the QR code when you pick up. A screenshot on your phone works.

- The boosters also email it to you, with the QR code, the number of pies, the total and the pickup details. The thank-you screen says **We emailed it to you too.** when it's sent.
- The email subject starts "Your apple pie order: pickup code". Questions? Just reply to that email.
- Want to see your order anytime? Click **Make an account** on the thank-you screen (shown if you aren't logged in) and use the same email you ordered with. It's free and totally optional.

Good to know: The QR code holds only your pickup code. It has no name, phone or email in it.

If you pay offline

If the checkout lets you choose to pay offline and you pick that, you'll see **Your order is reserved** instead. Your pies are held as a pending order until the boosters receive your payment. Follow the payment instructions the checkout showed you.

- You still get a pickup code and the email, the same as a paid order.

Quick answers

- **I closed the checkout window by mistake.** No order was placed and you weren't charged. Your details are still filled in, so just click **Continue to payment** again.
- **I lost my pickup code.** Look for the confirmation email. No luck? Give your name at pickup and the volunteers can look up your order.
- **It says "The pie sale is closed."** Orders aren't being taken right now. If you already ordered, the pickup details are shown on that screen.
- **I want more than 50 pies.** Please contact the band boosters directly for large orders.
- **I'm not sure my order went through.** If the page said it was taking too long but you finished paying, your order is in. Check for the confirmation email with your pickup code. Contact the band boosters if you're unsure, rather than ordering again.
- **The student's name isn't recognized.** That's fine. The order still goes through, and the boosters will sort out which student gets credit.